TERMS OF SERVICE (ToS)

DASHAMAP

Table of Contents

1. **Scope of these Terms and nature of the Service**
   1.1 What these Terms cover
   1.2 Nature of DashaMap
   1.3 No high-impact decision use
   1.4 Evolving service
2. **Contracting party, eligibility, and legal capacity**
   2.1 Contracting party
   2.2 Eligibility and legal capacity
   2.3 Business users and authority
   2.4 Minors
3. **Acceptance of Terms and incorporated documents**
   3.1 Incorporated documents
   3.2 Acceptance methods
   3.3 Refusal to accept
4. **Document hierarchy and order of precedence**
   4.1 General hierarchy
   4.2 Topic-specific precedence
5. **Account registration, access, and account security**
   5.1 Account registration
   5.2 Display name / pseudonym
   5.3 Billing identity and compliance data
   5.4 Account responsibility
   5.5 Unauthorized access and account sharing
   5.6 Verification and anti-fraud checks
6. **Service plans, subscriptions, add-ons, and credits**
   6.1 Service structure
   6.2 Plan descriptions and limits
   6.3 Credits and quotas
   6.4 Credits are contractual usage rights, not property
   6.5 Plan and feature eligibility
   6.6 Active and Paid requirement

6.7 Extra credits and inactivity consequences
6.8 Promotions and gift features

7. **Billing, payments, renewals, and taxes**
   7.1 Payment providers
   7.2 Authorization to charge
   7.3 Subscription renewals
   7.4 Billing cycle and pricing
   7.5 Failed payments, retry logic, and grace period
   7.6 Taxes
   7.7 Price changes
   7.8 Disputes and chargebacks

8. Promotional offers, beta, and pre-release features
   8.1 Promotional Offers
   8.2 Beta / experimental features
   8.3 No reliance on beta continuity

9. **Refunds, cancellation, and consumer withdrawal rights**
   9.1 Refund Policy
   9.2 Digital services and immediate performance
   9.3 Operational activation events
   9.4 Cancellations
   9.5 No waiver of mandatory rights

10. **Acceptable use and prohibited conduct**
    10.1 AUP incorporated and binding
    10.2 Examples of prohibited conduct
    10.3 Enforcement

11. **Data entered by users and third-party data responsibility**
    11.1 Your responsibility for submitted data
    11.2 Third-party data
    11.3 No unlawful surveillance or invasive use
    11.4 Sensitive and restricted data

12. **User content, generated outputs, and limited rights granted to DashaMap**
    12.1 Your content
    12.2 Rights you grant to DashaMap
    12.3 No general right to exploit user content commercially

12.4 Generated outputs
12.5 Business/white-label flow-down obligations

13. **Feedback**

14. **DashaMap intellectual property and service license**
    14.1 Ownership of Service
    14.2 Limited license to use the Service
    14.3 Restrictions

15. **AI-assisted features, provider variability, and operational transparency**
    15.1 AI-assisted functionality
    15.2 No fixed model/provider guarantee
    15.3 AI limitations
    15.4 No generalized training objective
    15.5 AI Notice

16. **Professional disclaimer and no fiduciary / no agency relationship**
    16.1 No professional advice
    16.2 Independent judgment required
    16.3 No fiduciary duty / no agency

17. **Privacy, data processing, and DPA (business customers)**
    17.1 Privacy Policy applies
    17.2 DPA for business/enterprise relationships
    17.3 Customer compliance responsibility
    17.4 Security and anti-abuse processing

18. Shared links, magic links, exports, certified profiles, referral tools, and white-label tools
    18.1 Shared links, export features, certified profiles, and referral tools
    18.2 Your responsibility
    18.3 DashaMap protections

19. **Security, service integrity, and anti-abuse measures**
    19.1 Security measures
    19.2 Protective controls
    19.3 Emergency protective actions

20. **Third-party services, integrations, and links**
    20.1 Third-party providers

20.2 Third-party terms
20.3 External links and content

21. **Availability, maintenance, and support**
    21.1 No guaranteed uninterrupted service
    21.2 Maintenance and updates
    21.3 Support scope

22. **Service modifications and discontinuation of features**
    22.1 Right to modify
    22.2 Material adverse changes to paid features
    22.3 Prospectivity and customer options
    22.4 Discontinuation of entire Service

23. **Suspension and termination**
    23.1 Suspension by DashaMap
    23.2 Termination by DashaMap
    23.3 Termination by you
    23.4 Effect of suspension/termination on access and features
    23.5 Effect on Credits and payments
    23.6 Retrieval and deletion

24. **Representations and warranties by you**

25. **Disclaimers of warranties**
    25.1 AS IS / AS AVAILABLE
    25.2 No implied warranties
    25.3 No outcome guarantee
    25.4 Provider and infrastructure dependencies

26. **Limitation of liability**
    26.1 Scope
    26.2 Excluded damages
    26.3 Liability cap (paid users)
    26.4 Liability cap (free users)
    26.5 Fair interpretation
    26.6 Non-excludable matters

27. **Indemnification**
    27.1 Your indemnity obligation
    27.2 Conditions

28. **Force majeure**

29. **Compliance with laws, sanctions, and export controls**
    29.1 User compliance
    29.2 Screening and restrictions
    29.3 Evasion prohibited

30. **Changes to these Terms and incorporated policies**
    30.1 Right to update
    30.2 Material changes
    30.3 Effective date and acceptance
    30.4 Customer option for prospective non-acceptance

31. **Electronic communications and legal notices**
    31.1 Electronic communications consent
    31.2 Legal notice channels from us
    31.3 Notices from you to DashaMap
    31.4 Deemed receipt

32. **Dispute resolution, governing law, and forum**
    32.1 Informal resolution first
    32.2 Governing law
    32.3 Forum
    32.4 Consumer and mandatory rights carve-out
    32.5 Injunctive relief

33. **Assignment, subcontracting, and transfer of agreement**
    33.1 Assignment by DashaMap
    33.2 Assignment by you
    33.3 Subcontractors

34. **Confidentiality (limited bilateral clause)**
    34.1 Confidential Information
    34.2 Use and protection
    34.3 Exclusions
    34.4 Required disclosure

35. **Entire agreement**
    35.1 Entire agreement
    35.2 Marketing and support statements

36. **Severability, no waiver, and interpretation**
    36.1 Severability
    36.2 No waiver
    36.3 No interpretation against drafter
    36.4 Headings
37. **Language; controlling version**
    37.1 Controlling version
    37.2 Courtesy translations
38. **Contact information**

TERMS OF SERVICE (ToS)

DASHAMAP

Controlling Version (English)

Version: 1.1
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These Terms of Service (“Terms” or “ToS”) govern access to and use of the DashaMap website, applications, platform, features, and related services (collectively, the “Service”) provided by:

GLOBAL MOUNTAIN GROUP LLC
30 N Gould St #39973
Sheridan, Wyoming 82801, U.S.A.
Company ID: 2023-001208525

Email: info@globalmountain.group
Website: www.globalmountain.group

In these Terms, GLOBAL MOUNTAIN GROUP LLC is referred to as “DashaMap,” “Company,” “Provider,” “we,” “us,” or “our.”

By accessing or using the Service, creating an account, purchasing a plan, activating paid features, or otherwise interacting with the Service, you (“you,” “User,” or “Customer”) agree to be bound by these Terms and the documents incorporated by reference.

If you do not agree, do not access or use the Service.

1. Scope of these Terms and nature of the Service

1.1 What these Terms cover
These Terms apply to all users of the Service, including visitors, registered users, paying subscribers, business customers, white-label customers, authorized users under a business account, invitees, and any third party accessing the Service through an account or link controlled by a user.

1.2 Nature of DashaMap
DashaMap is a software service that may include deterministic calculations, timeline-related features, symbolic/interpretive outputs, astrological timing maps, and AI-assisted text generation or reformulation features. The Service is intended for symbolic, informational, educational, reflective, cultural, and/or edutainment-oriented use, depending on the specific feature. DashaMap does not claim to predict events with certainty and does not replace qualified professional advice.

1.3 No high-impact decision use
The Service and its outputs must not be used as the sole basis for medical, psychological, psychiatric, therapeutic, legal, financial, investment, employment, insurance, credit, compliance, child-care, safety, or other high-impact decisions. You remain responsible for independent judgment and for obtaining qualified human professional advice where appropriate.

1.4 Evolving service
The Service is a dynamic SaaS product. Features, models, workflows, limits, interfaces, availability, integrations, and architecture may change over time as described in these Terms.

2. Contracting party, eligibility, and legal capacity

2.1 Contracting party
The legal provider of the Service is GLOBAL MOUNTAIN GROUP LLC.

2.2 Eligibility and legal capacity
You may use the Service only if:
a) you have legal capacity to enter into a binding agreement under applicable law;
b) your use is not prohibited by applicable law or sanctions/export restrictions; and
c) you comply with these Terms and all incorporated policies.

2.3 Business users and authority
If you use the Service on behalf of a company, organization, client, or other entity, you represent and warrant that:
a) you have authority to bind that entity; and
b) “you” in these Terms includes that entity and its authorized users, where applicable.

2.4 Minors
The Service is not intended for minors. You may not use the Service if you are below the minimum age permitted by applicable law to validly use the Service and consent (where required) to the relevant processing and contractual terms. We may request verification, suspend access, or terminate accounts where we reasonably suspect underage use in violation of these Terms or applicable law. Additional rules may apply under local law (including parental/guardian requirements where applicable).

3. Acceptance of Terms and incorporated documents

3.1 Incorporated documents
These Terms incorporate by reference, as applicable:
a) Privacy Policy;
b) Cookie Policy;
c) Acceptable Use Policy (AUP);
d) AI Transparency & Compliance Notice (AI Notice);
e) Astrological Disclaimer;
f) Refund / Billing / Subscription / Credits Policy;
g) Data Processing Addendum (DPA), where applicable to business/enterprise processing relationships and available upon request where not publicly published;
h) Order Forms, subscription pages, plan pages, pricing pages, checkout disclosures, campaign terms, and feature-specific terms;
i) any additional policy or notice expressly stated to form part of the Service terms.

3.2 Acceptance methods
You accept these Terms by:
a) clicking an acceptance button or equivalent;
b) creating an account;
c) purchasing or activating any paid feature or subscription;
d) using the Service after these Terms become effective.

3.3 Refusal to accept
If you do not accept these Terms and incorporated documents, you must not use the Service.

4. Document hierarchy and order of precedence

4.1 General hierarchy
In case of conflict, the following order applies, unless expressly stated otherwise in a specific document or Order Form:
a) applicable Order Form / negotiated enterprise agreement / signed amendment (including negotiated DPA amendments);
b) Data Processing Addendum (DPA), solely for data processing role/allocation obligations and Article 28-type matters (where applicable);
c) these Terms, for contractual rights/obligations, billing, subscriptions, licensing, suspension, and termination;
d) Acceptable Use Policy (AUP), for prohibited uses, security misuse, anti-abuse rules, and enforcement conduct;
e) AI Transparency & Compliance Notice, for AI-related operational transparency, AI limitations, and AI governance descriptions;
f) Astrological Disclaimer, for symbolic/educational nature, no professional advice, and no certainty-prediction limitations;
g) Privacy Policy, for privacy disclosures, legal bases, data categories, retention, data subject rights, and transfer transparency;
h) Cookie Policy, for cookies/tracking technologies and consent-management details;
i) Refund / Billing / Subscription / Credits Policy, for specific operational interpretations of refund, billing, subscription, gift, one-shot, credit, and quota processes (except where they conflict with mandatory law or negotiated written terms).

4.2 Topic-specific precedence
For clarity:
a) Privacy Policy governs privacy disclosure and personal-data transparency topics;
b) DPA governs processor/controller allocation and processing obligations between

business customers and Provider (where applicable);
c) AUP governs use restrictions and anti-abuse/security enforcement rules;
d) AI Notice does not replace the AUP or these Terms for enforcement or contractual remedies;
e) Astrological Disclaimer governs plain-language limitations for symbolic, reflective, and edutainment-oriented use;
f) these Terms remain the primary contract for service access, billing, licensing, suspension, termination, and liability allocation.

5. Account registration, access, and account security

5.1 Account registration
Certain features require an account. You must provide accurate, current, and complete information reasonably required to create and maintain your account.

5.2 Display name / pseudonym
You may be permitted to use a nickname, display name, or pseudonym for ordinary use of the Service, provided it does not violate law, third-party rights, trademarks, identity rights, anti-abuse policies, or these Terms.

5.3 Billing identity and compliance data
For billing, receipts, fraud prevention, disputes, tax/accounting compliance, or legal obligations, you may be required to provide accurate legal name and billing information (including business entity data where applicable). Failure to provide accurate and verifiable billing information may result in payment refusal, suspension, cancellation, or limited access to paid features.

5.4 Account responsibility
You are responsible for:
a) all activities under your account, credentials, and sessions;
b) maintaining confidentiality of your credentials;
c) using strong passwords and enabling MFA/2FA where available;
d) promptly notifying us of unauthorized access or security concerns.

5.5 Unauthorized access and account sharing
Account sharing, credential sharing, or transfer of accounts may be prohibited or limited by plan type, feature type, or policy. Business accounts may permit multi-user access only within the purchased plan and authorized configuration.

5.6 Verification and anti-fraud checks
We may require reasonable verification steps (including email verification,

payment verification, access challenge, or ownership confirmation) to protect the Service, prevent fraud, and comply with legal obligations.

6. Service plans, subscriptions, add-ons, and credits

6.1 Service structure
The Service may be offered through free, subscription, one-time purchase, one-shot digital report, credit-based, add-on, gift, referral, certified-profile, partner/dealer, enterprise, white-label, or mixed models. Some features may be public, private beta, limited release, invitation-only, or available upon request only.

6.2 Plan descriptions and limits
Plan names, included features, quotas, and limits are described on the applicable pricing/order page, checkout flow, and/or Refund / Billing / Subscription / Credits Policy. Limits may include included Credits, AI generations, reports, exports, PDFs, seats, storage, shared links, profiles, or other resources. Unless expressly disclosed, quotas describe available included usage and do not create an artificial daily consumption cap; technical rate limits, anti-fraud limits, and abuse-prevention controls may still apply.

6.3 Credits and quotas
The Service may use credit units, quota counters, allowances, Sparks, PDF quotas, tokens, activations, or similar consumption mechanisms (“Credits”). Credits may be included in plans, purchased separately, granted via add-ons or promotions, included in gifts, allocated to business tenants, or consumed by specific features such as AI-assisted readings, reports, exports, or PDFs.

6.4 Credits are contractual usage rights, not property
Unless expressly required by law, Credits are contractual usage entitlements within the Service and:
a) have no cash value;
b) are not legal tender or stored value;
c) are not transferable, tradable, or resellable except through expressly authorized Service functions (if any);
d) may be limited by plan status, feature eligibility, account standing, checkout disclosures, and applicable policy terms.
Purchased add-on Credits are treated according to the Refund / Billing / Subscription / Credits Policy and are distinct from included recurring plan allowances and promotional Credits.

6.5 Plan and feature eligibility
Certain features may require:
a) an active paid subscription;
b) a minimum plan tier;
c) a specific add-on;
d) available Credits;
e) compliance checks or feature-specific activation.

6.6 Active and Paid requirement
Access to some paid features, premium functions, recurring included allowances, plan benefits, or business/white-label tools may require the account (or tenant) to be in an “Active and Paid” state, as defined in the Refund / Billing / Subscription / Credits Policy and/or plan terms. This requirement does not by itself create a right for DashaMap to remove purchased add-on Credits except as permitted by the applicable policy, mandatory law, fraud/abuse rules, or refund/payment reversal rules.

6.7 Extra credits and inactivity consequences
Extra purchased Credits, included plan Credits, promotional Credits, gift benefits, and business allocations may follow different availability, expiration, rollover, refund, and access rules. Purchased add-on Credits may persist across plan changes or cancellation as described in the Refund / Billing / Subscription / Credits Policy, while included recurring allowances and promotional benefits may expire, reset, or become unavailable when a plan ends or an account is not in good standing. No Credit has cash value unless mandatory law requires otherwise.

6.8 Promotions and gift features
Promotional credits, referral benefits, gift features, coupons, certified-profile offers, partner/dealer benefits, or time-limited benefits may be subject to separate terms and may be revoked or adjusted in case of abuse, fraud, error, chargeback, payment reversal, or violation of these Terms or the AUP. Gift products are not recurring subscriptions unless expressly disclosed at purchase. Where a gift link or gift activation is offered, the applicable redemption period, start date, duration, included Credits/PDF quotas, and consequences of non-redemption are described in the checkout flow or Refund / Billing / Subscription / Credits Policy.

7. Billing, payments, renewals, and taxes

7.1 Payment providers
Payments may be processed by third-party payment providers (e.g., Stripe). Your

use of payment functionality may also be subject to the terms and policies of the payment provider.

7.2 Authorization to charge
By purchasing a subscription or paid feature, you authorize us and/or our payment provider to charge the applicable fees, taxes, and recurring charges (if any) using the payment method you provide.

7.3 Subscription renewals
Unless otherwise stated at purchase or required by applicable law, subscriptions renew automatically at the end of each billing cycle until canceled. One-time purchases, one-shot digital reports, and non-recurring gift products do not automatically renew unless the checkout flow expressly states otherwise.

7.4 Billing cycle and pricing
Billing frequency (monthly, annual, etc.), pricing, included features, and limits are those shown at the time of purchase, subject to later changes under Section 30 (Changes to these Terms and incorporated policies), Section 22 (Service modifications and discontinuation of features), and applicable law.

7.5 Failed payments, retry logic, and grace period
If a payment fails, we and/or our payment provider may retry the charge and may apply a grace period, soft lock, feature restriction, or temporary suspension according to the Billing / Subscription / Credits Policy and applicable law. We may preserve account data during a grace period but are not required to maintain full access or functionality while payment remains unresolved.

7.6 Taxes
Fees may be stated exclusive or inclusive of taxes depending on the checkout context and applicable law. You are responsible for applicable taxes, duties, levies, or similar charges except taxes on our net income. We may collect and remit taxes where required.

7.7 Price changes
We may change prices, plan structures, features, limits, or packaging in accordance with Section 27. Price changes generally apply prospectively and not retroactively to already-paid billing periods, unless required by law, due to tax changes, or necessary for fraud, security, legal compliance, or technical reasons.

7.8 Disputes and chargebacks
You agree to contact us in good faith before initiating a payment dispute or

chargeback when a support or billing resolution is reasonably possible. We may contest fraudulent or abusive chargebacks using logs, billing records, access records, and technical evidence.

8. Promotional offers, beta, and pre-release features

8.1 Promotional Offers
We may offer promotional discounts, referral benefits, partner/dealer coupons, one-shot follow-up discounts, bonus Credits, bundled benefits, or other limited-time offers. The applicable terms (including duration, eligibility, feature limits, billing conditions, single-use restrictions, monthly/annual restrictions, and any other limitations) will be described at checkout, on the relevant offer page, or in the applicable campaign terms. Promotional Offers do not create vested rights and may be modified, suspended, or withdrawn to the maximum extent permitted by applicable law, subject to any mandatory rights.

8.2 Beta / experimental features
We may label features as beta, preview, experimental, early access, or similar. Such features may be modified, suspended, or discontinued at any time and may have limited support, incomplete functionality, or higher error rates.

8.3 No reliance on beta continuity
You should not rely on the continued availability or production stability of beta/experimental features.

9. Refunds, cancellation, and consumer withdrawal rights

9.1 Refund Policy
Refund, credit-restoration, cancellation, and withdrawal rules are governed by the Refund / Billing / Subscription / Credits Policy, these Terms, checkout disclosures, and mandatory applicable law. If there is a conflict, mandatory law prevails. If a paid digital task is charged or consumes Credits but is not delivered due to an internal technical failure, DashaMap may provide an automatic retry, restore the consumed Credits, issue a service credit, or provide another remedy described in the applicable policy; a failed undelivered task is not intended to permanently consume paid Credits.

9.2 Digital services and immediate performance
Where legally relevant (including certain jurisdictions such as the EEA), if you request immediate access to digital content/services or immediate activation of paid features, you may be asked at checkout to:

a) expressly request commencement of performance before the withdrawal period ends; and
b) acknowledge that your withdrawal/cancellation rights may be reduced, lost, or modified once performance begins, to the extent permitted by applicable law.

9.3 Operational activation events
For refund and withdrawal analysis, “performance” may include account activation, subscription activation, paid feature unlock, AI generation usage, report generation, successful export/PDF generation, one-shot digital report delivery, gift claim/activation, certified-profile activation, or other measurable delivery events, as further described in the Refund / Billing / Subscription / Credits Policy and checkout disclosures. An unsuccessful attempt caused by internal technical failure is not treated as completed delivery for the portion that was not actually delivered.

9.4 Cancellations, plan changes, and effects
You may cancel recurring subscriptions through the account billing area (if available) or applicable support channel. Unless otherwise stated or required by law, cancellation stops future renewals and access continues until the end of the already-paid billing period. Where immediate upgrades, downgrades, or plan switches are enabled, current paid-plan allowances may be recalculated according to the plan currently active after the switch, while purchased add-on Credits are handled separately under the Refund / Billing / Subscription / Credits Policy. Cancellation does not retroactively cancel already-started billing periods, subject to applicable law and the Refund Policy.

9.5 No waiver of mandatory rights
Nothing in these Terms limits mandatory consumer rights, including non-waivable statutory rights where applicable.

10. Acceptable use and prohibited conduct

10.1 AUP incorporated and binding
Your use of the Service is subject to the Acceptable Use Policy (AUP), which is incorporated into these Terms.

10.2 Examples of prohibited conduct
Without limiting the AUP, you may not:
a) use the Service for unlawful activity, fraud, impersonation, or deception;
b) scrape, crawl, systematically extract, or harvest data or outputs without authorization;
c) reverse engineer, probe, fuzz, attack, or bypass security/rate-limit/paywall

protections;
d) use the Service or outputs to train AI models, create datasets, or benchmark competitors in prohibited ways;
e) bypass plan, credit, quota, or feature limits;
f) share access, magic links, gift links, client links, or referral links in unauthorized ways;
g) use outputs for prohibited high-impact automated decision-making;
h) upload prohibited or unlawful content;
i) misuse white-label functionality to conceal material limitations or make deceptive claims;
j) misuse Certified Astrologers, Partner/Dealer, referral, coupon, review, ranking, or profile features to mislead users, create fake accounts, self-attribute rewards, or make guaranteed-result claims.

10.3 Enforcement
Violations may result in warnings, throttling, feature restrictions, suspension, termination, loss of access, revocation of shared links, revocation of gift/referral/coupon benefits, removal or suspension of certified profiles, partner/dealer restrictions, credit cancellation, or other protective actions as described in the AUP and these Terms.

11. Data entered by users and third-party data responsibility

11.1 Your responsibility for submitted data
You are solely responsible for the legality, accuracy, quality, and appropriateness of data and content you submit or process through the Service, including data about third parties.

11.2 Third-party data
If you submit data relating to another person (e.g., client, family member, child, partner, collaborator, employee, pet owner, or other third party), you represent and warrant that you have all necessary rights, permissions, consents, legal bases, notices, and authority required by applicable law. For minors, children, or dependent persons, you are responsible for ensuring lawful parental/guardian authority or another valid legal basis where required.

11.3 No unlawful surveillance or invasive use
You may not use the Service to unlawfully monitor, profile, manipulate, or process third-party personal data in violation of law or rights.

11.4 Sensitive and restricted data
Unless expressly supported and lawfully justified, do not submit special-category personal data, criminal data, government-issued ID numbers, secrets, credentials, full payment card data, or highly sensitive records. The AUP and Privacy Policy contain additional restrictions and guidance.

12. User content, generated outputs, and limited rights granted to DashaMap

12.1 Your content
As between you and DashaMap, and subject to applicable law, you retain rights you may have in the content and data you submit to the Service ("User Content").

12.2 Rights you grant to DashaMap
You grant DashaMap a worldwide, non-exclusive, royalty-free license, during the term of your use and to the extent necessary to operate the Service, to host, process, reproduce, adapt, format, transmit, store, and display User Content solely for the following purposes:
a) providing, maintaining, and securing the Service;
b) generating requested outputs and features;
c) preventing abuse/fraud and enforcing the Terms/AUP;
d) complying with legal obligations;
e) troubleshooting, support, and incident response;
f) improving service reliability and operations in aggregate or de-identified form, in a manner not inconsistent with the Privacy Policy, AI Notice, and applicable law.

12.3 No general right to exploit user content commercially
Except as expressly permitted by these Terms, the Privacy Policy, or your separate written consent, we do not claim ownership of your User Content and do not use your User Content for unrelated commercial exploitation.

12.4 Generated outputs
Subject to your compliance with these Terms and payment of applicable fees, you may use outputs generated for your account in accordance with your plan, the AUP, these Terms, and any feature-specific limitations. This does not transfer ownership of the Service, models, prompts, pipelines, or underlying platform IP. Generated outputs may be symbolic, interpretive, AI-assisted, non-deterministic, or limited by the input data provided, and they do not constitute professional advice or guaranteed outcomes.

12.5 Business/white-label and downstream obligations
If you share outputs with clients or end users (including under business, white-

label, client portal, shared-link, Certified Astrologer, Partner/Dealer, or referral features), you are responsible for lawful downstream use and for imposing compatible terms, disclaimers, notices, consent flows, and limitations where required. Business, white-label, and enterprise features may be unavailable to ordinary users and may be enabled only upon request, approval, and separate terms.

13. Feedback

If you provide suggestions, feedback, ideas, bug reports, or recommendations regarding the Service ("Feedback"), you grant DashaMap a worldwide, perpetual, irrevocable, non-exclusive, royalty-free right to use, reproduce, modify, and incorporate that Feedback into the Service and related products/services, without compensation to you, provided we do not use Feedback in a manner that conflicts with applicable privacy law regarding personal data contained in the Feedback.

14. DashaMap intellectual property and service license

14.1 Ownership of Service
The Service, including software, source/object code, interfaces, workflows, visual design, templates, prompts, orchestration logic, databases (excluding your data), documentation, branding, and related materials, is owned by DashaMap and/or its licensors and is protected by intellectual property and other laws.

14.2 Limited license to use the Service
Subject to these Terms and payment of applicable fees, DashaMap grants you a limited, non-exclusive, non-transferable, non-sublicensable, revocable right to access and use the Service during the applicable subscription/usage period solely for your internal lawful purposes (or for authorized client-facing use if expressly permitted by your plan/feature).

14.3 Restrictions
You may not, and may not permit others to:
a) copy, reproduce, distribute, publicly display, or create derivative works of the Service except as expressly permitted;
b) reverse engineer, decompile, disassemble, or attempt to derive source code, models, prompts, or pipelines;
c) scrape, harvest, or systematically extract Service content or outputs;
d) remove notices, watermarks, legends, or technical protections;
e) resell, rent, lease, sublicense, or provide the Service as a service bureau without written authorization;

f) use the Service to build a competing product or to benchmark/compare the Service in a prohibited manner.

15. AI-assisted features, provider variability, and operational transparency

15.1 AI-assisted functionality
Certain features may use AI/LLM systems to generate, summarize, reformulate, or explain content. AI-assisted outputs may vary by model, provider, routing, prompt context, and safety controls.

15.2 No fixed model/provider guarantee
We may use one or multiple AI providers, gateways, or routing systems and may change providers, models, or routing logic for quality, continuity, cost, compliance, abuse prevention, or security reasons.

15.3 AI limitations
AI outputs may contain errors, omissions, inconsistencies, hallucinations, or non-deterministic variations. You are responsible for reviewing outputs before relying on or sharing them.

15.4 No generalized training objective
Our service objective is not to use your data as generalized third-party model training data. However, provider-specific retention and “no training” capabilities may vary by provider and configuration, as described in the AI Notice and Privacy Policy.

15.5 AI Notice
The AI Transparency & Compliance Notice provides additional information on AI use, limitations, governance, and roles. It is informative and complementary; contractual enforcement and remedies remain governed by these Terms and the AUP.

16. Professional disclaimer and no fiduciary / no agency relationship

16.1 No professional advice
The Service and outputs do not constitute medical, psychological, psychiatric, therapeutic, legal, financial, tax, investment, compliance, employment, child-development, animal-health, veterinary, or other regulated professional advice. DashaMap provides symbolic, educational, reflective, cultural, and/or edutainment-oriented timing insights only, as further described in the Astrological Disclaimer.

16.2 Independent judgment required
You remain solely responsible for your choices, actions, and decisions, and for

obtaining qualified professional advice where appropriate. Do not delay, disregard, or replace professional medical, mental-health, legal, financial, veterinary, or other qualified advice because of any Service output.

16.3 No fiduciary duty / no agency
No provision of these Terms creates a fiduciary duty, agency, partnership, joint venture, employment, franchise, or representative relationship between you and DashaMap. You may not bind DashaMap toward third parties. Certified Astrologers, Partners, Dealers, affiliates, or other third-party participants, where enabled, are independent participants unless a written agreement expressly states otherwise; DashaMap does not guarantee their availability, statements, results, quality, or legal/professional status.

17. Privacy, data processing, and DPA (business customers)

17.1 Privacy Policy applies
Our processing of personal data as Controller is described in the Privacy Policy.

17.2 DPA for business/enterprise relationships
If and to the extent we process personal data on your behalf as a Processor (or sub-processor), the DPA may apply and form part of the contractual framework. Business/enterprise DPA materials may be made available upon request or through a dedicated business process, and are not necessarily public documents for ordinary consumer users.

17.3 Customer compliance responsibility
You are responsible for lawfulness of data collection, legal basis, notices, consents (if required), and instructions you provide to us through your use and configuration of the Service.

17.4 Security and anti-abuse processing
We may process logs, technical metadata, access signals, usage patterns, and security indicators to protect the Service, enforce the Terms and AUP, and prevent abuse/fraud, as described in the Privacy Policy and AUP.

18. Shared links, magic links, exports, certified profiles, referral tools, and white-label tools

18.1 Shared links, export features, certified profiles, and referral tools
The Service may provide downloadable exports, PDFs, expiring links, magic links, client links, watermarks, Certified Astrologer profile tools, application/activation

flows, referral links, Partner/Dealer links, coupons, dashboards, or white-label/client portal features, where enabled.

18.2 Your responsibility
You are responsible for:
a) using shared/export/certified/referral/white-label features lawfully and in accordance with your plan and approval status;
b) ensuring recipients are authorized;
c) protecting confidential and personal data in shared materials;
d) complying with downstream legal obligations and disclosures;
e) avoiding misleading claims, guaranteed outcomes, fake reviews, fake accounts, self-referrals, or unauthorized representation of DashaMap.

18.3 DashaMap protections
We may apply watermarks, expirations, access controls, revocation, usage limits, approval workflows, profile review, ranking/review moderation, and anti-abuse protections to shared/export/certified/referral/white-label features. Attempts to bypass or remove such protections violate these Terms and the AUP. We may suspend, remove, reject, or limit profiles, applications, links, coupons, referral benefits, or partner/dealer access where appropriate and lawful.

19. Security, service integrity, and anti-abuse measures

19.1 Security measures
We implement commercially reasonable technical and organizational measures to protect the Service and user data, but no system is entirely secure.

19.2 Protective controls
We may apply rate limiting, anti-bot measures, fraud detection, abuse filtering, IP/device/network signals, and other protective controls to maintain service integrity and legal compliance.

19.3 Emergency protective actions
We may take immediate protective actions (including throttling, temporary restrictions, suspension of features, or access challenges) where reasonably necessary to contain threats, abuse, fraud, or security incidents. We will provide notice where reasonably possible and legally permitted.

20. Third-party services, integrations, and links

20.1 Third-party providers
The Service may rely on third-party providers (including hosting, auth/database,

payments, email, monitoring, AI/LLM providers, and infrastructure services). Their availability, performance, and policies may affect parts of the Service.

20.2 Third-party terms
Use of certain features may be subject to third-party terms (e.g., payment providers) in addition to these Terms.

20.3 External links and content
The Service may contain links to third-party sites/services. We are not responsible for third-party content, practices, or services unless required by law.

21. Availability, maintenance, and support

21.1 No guaranteed uninterrupted service
Unless expressly agreed in writing in an enterprise SLA, the Service is provided on an “AS IS” and “AS AVAILABLE” basis, and we do not guarantee uninterrupted availability, error-free operation, universal compatibility, availability of any specific AI provider/model, or availability of any business, white-label, Certified Astrologer, Partner/Dealer, referral, or beta feature.

21.2 Maintenance and updates
We may perform maintenance, updates, patches, migrations, security hardening, or changes that temporarily affect availability or functionality.

21.3 Support scope
Support availability, channels, response times, and scope may vary by plan, feature, and support policy. Unless expressly agreed in writing, no specific response or resolution time is guaranteed.

22. Service modifications and discontinuation of features

22.1 Right to modify
We may modify, add, remove, suspend, or discontinue features, workflows, integrations, plan packaging, AI providers/models, limits, user interface elements, business tools, Certified Astrologer features, Partner/Dealer features, referral programs, gift products, one-shot products, or white-label tools for technical, legal, security, compliance, operational, or business reasons.

22.2 Material adverse changes to paid features
For material adverse changes to paid core features of an active subscription (other than changes required by law, security, fraud prevention, third-party provider failure, or force majeure), we will use commercially reasonable efforts to provide advance notice through the website, dashboard, email, or other reasonable channel.

22.3 Prospectivity and customer options
Where legally required or reasonably appropriate, material changes will apply prospectively, and you may cancel before the next renewal if you do not accept the updated offering, subject to the Refund Policy and applicable law.

22.4 Discontinuation of entire Service
We may discontinue the Service in whole for business, legal, or technical reasons. In such case, we will use commercially reasonable efforts to provide notice and a reasonable transition/retrieval opportunity for active paying customers, subject to law, security, and operational constraints.

23. Suspension and termination

23.1 Suspension by DashaMap
We may suspend or restrict access to all or part of the Service immediately or later, with or without prior notice (depending on urgency and law), if we reasonably believe:
a) you violated these Terms, the AUP, or other incorporated policies;
b) your use creates security, fraud, abuse, or legal risk;
c) payment is overdue or chargebacks/disputes indicate fraud/abuse;
d) your account is compromised or requires verification;
e) suspension is necessary to protect the Service, users, providers, or compliance obligations;
f) you misuse gifts, coupons, referrals, Certified Astrologers, Partner/Dealer tools, business/white-label tools, client links, or shared outputs.

23.2 Termination by DashaMap
We may terminate your access or the Agreement (or the affected portion) if:
a) violations are material, repeated, fraudulent, or not cured after notice where cure is appropriate;
b) suspension persists without resolution;
c) required by law, court order, or compliance obligations;
d) continued service is no longer commercially or technically feasible.

23.3 Termination by you
You may stop using the Service and may terminate your subscription/account according to the cancellation mechanisms in the Service or support channels, subject to Section 9 and applicable law.

23.4 Effect of suspension/termination on access and features
Upon suspension or termination, we may disable access to accounts, features,

reports, exports, shared links, magic links, integrations, or tenant functionality to the extent appropriate and lawful.

23.5 Effect on Credits and payments
Suspension/termination due to violation, abuse, fraud, chargeback, payment reversal, or circumvention may result in cancellation or inaccessibility of Credits, benefits, coupons, referrals, certified-profile benefits, partner/dealer rewards, or entitlements to the extent permitted by law and applicable policy. Purchased add-on Credits that are not connected to fraud, refund, chargeback, or abuse are handled under the Refund / Billing / Subscription / Credits Policy. This does not waive your mandatory rights, if any.

23.6 Retrieval and deletion
Data retrieval and deletion after termination are governed by the Privacy Policy, DPA (where applicable), and any published retention/deletion terms. We may preserve certain records for legal compliance, fraud prevention, disputes, security investigations, and contractual recordkeeping.

24. Representations and warranties by you

You represent and warrant that:
a) you have legal capacity and authority to enter into these Terms;
b) your use of the Service complies with applicable law and sanctions/export restrictions;
c) you will not use the Service for prohibited purposes;
d) you have rights/legal basis for any third-party data you submit;
e) your submissions and use do not infringe third-party rights;
f) information provided for billing/compliance is accurate and not misleading;
g) if you use Certified Astrologer, Partner/Dealer, referral, business, white-label, client, or third-party profile features, your public statements, profile materials, claims, disclosures, and downstream communications are lawful, truthful, and not misleading.

25. Disclaimers of warranties

25.1 AS IS / AS AVAILABLE
To the maximum extent permitted by applicable law, the Service is provided “AS IS” and “AS AVAILABLE,” without warranties of any kind, whether express, implied, statutory, or otherwise.

25.2 No implied warranties
To the maximum extent permitted by law, DashaMap disclaims all implied warranties, including merchantability, fitness for a particular purpose, title, non-infringement, and warranties arising from course of dealing or usage of trade.

25.3 No outcome guarantee
We do not warrant that the Service, outputs, Certified Astrologer profiles, Partner/Dealer materials, referrals, coupons, gifts, one-shot reports, or AI-assisted content will:
a) meet all your expectations or business goals;
b) be uninterrupted, error-free, or secure at all times;
c) produce any guaranteed result, prediction, diagnosis, advice, or outcome;
d) be suitable for regulated or high-impact decisions.

25.4 Provider and infrastructure dependencies
Availability and performance may depend on third-party providers, internet connectivity, payment processors, AI/LLM providers, infrastructure services, email providers, authentication/database providers, and other services outside our direct control.

26. Limitation of liability

26.1 Scope
To the maximum extent permitted by applicable law, this Section applies to all claims arising out of or related to the Service, these Terms, the AUP, Privacy Policy, AI Notice, Astrological Disclaimer, Refund / Billing / Subscription / Credits Policy, DPA (except where the DPA explicitly requires otherwise or applicable law prohibits), and any related interactions.

26.2 Excluded damages
To the maximum extent permitted by law, DashaMap and its affiliates, officers, directors, employees, contractors, licensors, and suppliers shall not be liable for any indirect, incidental, special, consequential, exemplary, or punitive damages, including loss of profits, revenue, goodwill, reputation, opportunity, business interruption, loss or corruption of data, or cost of substitute services, even if advised of the possibility of such damages.

26.3 Liability cap (paid users)
To the maximum extent permitted by law, DashaMap's aggregate liability for all claims arising out of or related to the Service and these Terms shall not exceed the total amounts actually paid by you to DashaMap for the specific Service portion

giving rise to the claim during the twelve (12) months immediately preceding the event first giving rise to the claim.

26.4 Liability cap (free users)
For users who have paid no fees to DashaMap for the relevant Service portion, DashaMap's aggregate liability shall not exceed USD 100, to the extent permitted by applicable law.

26.5 Fair interpretation
The parties agree that the fees charged reflect the allocation of risk in these Terms and that this limitation of liability is a fundamental basis of the bargain.

26.6 Non-excludable matters
Nothing in these Terms excludes or limits liability to the extent such exclusion or limitation is prohibited by applicable law, including for mandatory consumer rights or non-excludable statutory liabilities.

27. Indemnification

27.1 Your indemnity obligation
To the extent permitted by applicable law, you agree to defend, indemnify, and hold harmless DashaMap, its affiliates, officers, directors, employees, contractors, licensors, and suppliers from and against claims, liabilities, damages, losses, costs, and expenses (including reasonable legal fees) arising out of or related to:
a) your breach of these Terms, the AUP, or incorporated policies;
b) your unlawful use of the Service;
c) your User Content or submitted data;
d) your infringement of intellectual property, privacy, or other rights of a third party;
e) your lack of legal basis/authorization for third-party data submitted to the Service;
f) your downstream misuse of outputs or white-label/client portal use;
g) your misuse of Certified Astrologer, Partner/Dealer, referral, coupon, gift, one-shot, or business features.

27.2 Conditions
DashaMap will provide reasonable notice of indemnified claims (where practicable) and reasonable cooperation at your expense. DashaMap may participate in the defense with counsel of its choice at its own expense, or at your expense where a conflict of interest or special circumstances reasonably require separate counsel.

28. Force majeure

DashaMap is not liable for delay, interruption, or failure to perform to the extent caused by events beyond our reasonable control, including acts of God, natural disasters, war, terrorism, civil unrest, labor disputes, government action, sanctions, internet or telecommunications failures, cyberattacks, widespread infrastructure outages, failures of third-party providers, or other force majeure events. We will use commercially reasonable efforts to mitigate and resume service where feasible.

29. Compliance with laws, sanctions, and export controls

29.1 User compliance

You may not use the Service in violation of applicable sanctions, export controls, embargoes, or trade restrictions.

29.2 Screening and restrictions

We may apply reasonable screening, geoblocking, anti-fraud checks, and compliance-related restrictions and may deny or limit access where required or reasonably necessary for legal or compliance reasons.

29.3 Evasion prohibited

Use of VPNs, proxies, TOR, or similar tools to evade compliance restrictions may violate these Terms and the AUP.

30. Changes to these Terms and incorporated policies

30.1 Right to update

We may update these Terms and incorporated policies for legal, regulatory, technical, security, anti-abuse, operational, business, or product reasons.

30.2 Material changes

For material changes that adversely affect your rights or obligations, we will use commercially reasonable efforts to provide advance notice via website, dashboard, email, or other reasonable communication channel, unless immediate changes are necessary for security, fraud prevention, legal compliance, or emergency operational reasons.

30.3 Effective date and acceptance

Updated Terms become effective on the date stated in the updated version. Continued use of the Service after the effective date constitutes acceptance, except where applicable law requires a different mechanism.

30.4 Customer option for prospective non-acceptance
If you do not agree to a material updated version, you must stop using the Service and cancel before the next renewal/effective date as applicable. Nothing in this Section limits any mandatory rights under applicable law.

31. Electronic communications and legal notices

31.1 Electronic communications consent
By using the Service, you agree to receive electronic communications from us, including transactional, legal, policy, security, support, and service-related notices.

31.2 Legal notice channels from us
We may provide legal or policy notices via:
a) email to the address associated with your account;
b) dashboard/account notices;
c) website posting;
d) checkout or billing portal notices;
e) other reasonable electronic channels.

31.3 Notices from you to DashaMap
Unless a specific policy states another channel, legal notices to DashaMap under these Terms should be sent to:
info@globalmountain.group
Subject line: “Legal Notice – DashaMap ToS”

We may request additional verification and/or require delivery to another designated contact for enterprise accounts or formal disputes.

31.4 Deemed receipt
Electronic notices are deemed received when sent or posted, unless mandatory law requires otherwise or there is clear evidence of delivery failure.

32. Dispute resolution, governing law, and forum

32.1 Informal resolution first
Before initiating formal proceedings (except urgent injunctive or regulatory relief), the parties agree to attempt good-faith informal resolution by written notice describing the issue, relevant account/order details, and requested resolution.

32.2 Governing law
These Terms are governed by the laws of the State of Wyoming, U.S.A., without regard to conflict-of-law rules, except to the extent mandatory law in your jurisdiction requires otherwise.

32.3 Forum
Subject to applicable mandatory law and Section 32.4, the state or federal courts located in Wyoming shall have exclusive jurisdiction over disputes arising out of or relating to these Terms or the Service, and each party consents to personal jurisdiction and venue there.

32.4 Consumer and mandatory rights carve-out
If you are a consumer and mandatory law in your jurisdiction grants you the right to bring claims in your home jurisdiction, benefit from mandatory consumer protections, or rely on non-waivable provisions, those rights remain unaffected.

32.5 Injunctive relief
Nothing in these Terms prevents either party from seeking injunctive or equitable relief where reasonably necessary to protect intellectual property, confidential information, security, or Service integrity.

33. Assignment, subcontracting, and transfer of agreement

33.1 Assignment by DashaMap
We may assign or transfer these Terms and/or our rights and obligations (in whole or part) to an affiliate or in connection with a merger, acquisition, reorganization, asset sale, financing, or operation transfer, provided this does not reduce your mandatory legal protections.

33.2 Assignment by you
You may not assign, transfer, delegate, or sublicense your rights or obligations under these Terms without our prior written consent, except where mandatory law provides otherwise.

33.3 Subcontractors
We may use subcontractors and service providers to perform portions of the Service, subject to applicable law and (where relevant) the DPA.

34. Confidentiality (limited bilateral clause)

34.1 Confidential Information
In connection with support, enterprise discussions, or compliance interactions, either party may disclose non-public information marked or reasonably understood as confidential (“Confidential Information”).

34.2 Use and protection
The receiving party will use Confidential Information only for purposes related to

the Service relationship and will protect it with reasonable care (at least the same care used for its own similar information).

34.3 Exclusions
Confidential Information does not include information that:
a) is or becomes public without breach;
b) was already lawfully known;
c) is independently developed without use of the disclosing party's information;
d) is lawfully obtained from a third party without restriction.

34.4 Required disclosure
A party may disclose Confidential Information if required by law or valid legal process, provided it gives notice where legally permitted.

35. Entire agreement

35.1 Entire agreement
These Terms, together with the incorporated documents and any applicable Order Form or written amendment, constitute the entire agreement between you and DashaMap regarding the Service and supersede prior or contemporaneous understandings, communications, proposals, statements, or representations relating to the same subject matter.

35.2 Marketing and support statements
General marketing materials, sales discussions, support messages, examples, and demos are for informational purposes and do not create binding obligations unless expressly incorporated into an Order Form or written amendment signed/accepted by authorized representatives.

36. Severability, no waiver, and interpretation

36.1 Severability
If any provision of these Terms is held invalid, illegal, or unenforceable, the remaining provisions remain in full force and effect, and the invalid provision shall be enforced to the maximum extent permitted by law in a manner that most closely reflects its intended purpose.

36.2 No waiver
Failure or delay by DashaMap to enforce any right or provision does not constitute a waiver of that right or provision.

36.3 No interpretation against drafter
To the extent permitted by law, these Terms shall not be construed against either party solely because that party drafted or proposed the provision.

36.4 Headings
Headings are for convenience only and do not affect interpretation.

37. Language; controlling version

37.1 Controlling version
The English version of these Terms is the controlling and legally binding version, unless a different controlling version is expressly designated in a signed written agreement with DashaMap.

37.2 Courtesy translations
Any translation (including Italian or any other language) is provided for convenience/courtesy only. In the event of conflict, inconsistency, or ambiguity, the English controlling version prevails, subject to mandatory applicable law.

38. Contact information

Questions, support, legal notices, and policy inquiries may be directed to:

GLOBAL MOUNTAIN GROUP LLC
Email: info@globalmountain.group
Website: www.globalmountain.group
Address: 30 N Gould St #39973, Sheridan, Wyoming 82801, U.S.A.
Company ID: 2023-001208525

END OF TERMS OF SERVICE