AI TRANSPARENCY & COMPLIANCE NOTICE

DASHAMAP

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AI TRANSPARENCY & COMPLIANCE NOTICE

(TRANSPARENCY, COMPLIANCE, AND RESPONSIBLE USE OF AI)

DASHAMAP

Controlling Version: English
Version: 1.1
Last Updated: June 21, 2026
Effective Date: June 21, 2026

This document (the "AI Notice") describes in a clear and transparent manner how DashaMap uses Artificial Intelligence ("AI") systems, the technical and interpretive limitations of AI-generated or AI-assisted outputs, the measures we adopt for security and compliance, and which responsibilities remain with the user.

The purpose is twofold: (i) to protect the user from improper expectations ("the AI said it, therefore it is true"), and (ii) to protect the Company from improper uses, misunderstandings, and liabilities inconsistent with the nature of the Service.

Product alignment note (June 2026): this AI Notice also applies to AI-assisted explanations, chats, reports, PDF exports, one-shot digital reports, gift-recipient experiences, My Path, Sinfonia, Companion Soul, Child Evolution Atlas, Certified Astrologers flows, Partner/Dealer referral-related surfaces, and other DashaMap features

where AI assistance is enabled. Availability depends on plan, region, product phase, and published feature configuration.

This AI Notice supplements and completes:
(a) Astrological Disclaimer, Limitation of Liability and AI-Assisted Terms of Use (the "Disclaimer")
(b) Terms of Service (the "ToS")
(c) Privacy Policy and Cookie Policy (the "Privacy")
(d) Refund / Billing / Subscription / Credits Policy and Acceptable Use Policy ("AUP"), where published and applicable
(e) Data Processing Addendum ("DPA"), where applicable to business/enterprise processing relationships
(f) Product-specific terms for gifts, one-shot reports, Certified Astrologers, Partner/Dealer referral tools, coupons, and similar features, where enabled

In the event of a conflict: the Privacy prevails for privacy rules and data processing; the Disclaimer prevails for the symbolic/edutainment nature and interpretive limitations; the ToS prevail for contractual rules, subscriptions, credits, licenses, Service use, suspension and termination. In all cases, applicable non-derogable rights of the consumer user remain unaffected.

Service Owner
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Official email: info@globalmountain.group
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1. Operational Definitions (for clarity and "auditability")

For purposes of this AI Notice:

1.1 "Platform" or "DashaMap"

The website, any applications, and connected systems through which services, calculation tools, AI features, and informational outputs are provided.

1.2 "AI" / "LLM" (Large Language Models)

Artificial intelligence systems and language models capable of generating text (and, where provided, other content) through probabilistic and statistical methods. AI does not "understand" reality as a person does, has no consciousness, has no

autonomous access to real-world facts, and provides no guarantees of truth or accuracy.

1.3 “AI Output”

Any content generated by or assisted through AI, including: explanations, summaries, narrative interpretations, copy, symbolic suggestions, descriptions, reformulations, and support texts. Where and when available, this may also include non-text synthetic content (images, audio, video) or metadata.

1.4 “Deterministic Components”

Any calculations or procedures based on deterministic algorithms (e.g., timelines, cycles, calculation rules), separate from AI functions. Deterministic components are not “AI”.

1.5 “AI Functions”

Any function using AI/LLM, including assistants, interpretation modules, narration, summarization, reformulation, or textual support.

1.6 “AI Badge / Label / Mark”

Any wording, icon, text, or UI marker (e.g., “AI”, “AI Interpretation”, “AI-Assisted”, “Generated by AI”) indicating that the user is interacting with an AI function or that content has been generated/assisted by AI.

1.7 “User”

Any person who accesses or uses DashaMap, whether registered or not, including professional or business users.

1.8 “End Customer” (if applicable)

Any natural or legal person receiving a report or output generated by a professional user (e.g., via white label or client portal), where such functions are available.

1.9 Interaction Disclosure (Transparency)

When the user uses functions marked by an AI Badge/Label (or similar wording), the user is informed that they are interacting with an artificial intelligence system. The Company may use the UI as the primary disclosure measure and may adopt additional transparency/labeling methods where required by applicable rules or internal security policies.

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2. What AI Does on DashaMap (and What It Does Not Do)

2.1 AI limited to interpretive text (key point)

DashaMap's AI functionalities are oriented toward the generation and reworking of interpretive, descriptive, and narrative content. DashaMap aims to make the artificial/assisted nature of outputs recognizable through labeling, badges, or wording.

AI:

- does not perform deterministic astronomical calculations;
- does not certify the truth or correctness of calculations;
- does not diagnose, does not prescribe therapies, does not assess clinical conditions;
- does not provide legal or financial advice;
- does not produce fitness assessments or decision scores intended to determine access to employment, credit, insurance, or essential services;
- is not designed to make automated decisions with legal or equivalent effects;
- does not replace human judgment, nor does it create any obligation of result.

2.2 Separation between calculation and narration

Where the Service presents calculations or temporal structures, those (if present) derive from deterministic components. AI may, at most, "explain" or "narrate" symbolically what has been calculated, without adding guarantees, without transforming the output into professional advice, and without replacing human judgment.

2.3 Edutainment and symbolic nature

DashaMap operates within the scope of edutainment and symbolic interpretation. The user accepts that the language may be poetic, metaphorical, and narrative; this does not imply scientific validity, verifiability, or predictability.

2.4 Specific exclusions: no emotion recognition / biometric categorisation

DashaMap does not use emotion recognition systems or biometric categorisation for purposes of the Service.

2.5 Product-specific AI contexts

AI-assisted functionality may be used, where enabled, to support narrative explanations, reflective prompts, report drafting, PDF text generation, one-shot digital report text, gift-recipient reading experiences, Oracle/Oracolo responses, My Path explanations, Sinfonia summaries, Companion Soul descriptions, Child Evolution Atlas explanatory text, Certified Astrologers application or profile-related text, support triage, and similar product surfaces. AI remains an assistive text layer. It does not replace the deterministic engine, does not certify calculations, and does not create professional advice.

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3. AI Supply Chain: Multi-Provider Architecture (Including OpenRouter)

3.1 Multi-provider architecture

DashaMap uses a multi-provider architecture to deliver AI functionalities. Depending on technical availability, security settings, localization, workload, latency, or the evolution of the Service, user requests may be processed by different language model providers (“LLM Providers”), including technical gateways or aggregators (for example, OpenRouter) and/or direct providers.

3.2 Possible differences in style

The user understands and accepts that the presence of multiple providers may result in differences in style, phrasing, and linguistic rendering of outputs. Such differences do not constitute a defect, nor do they guarantee greater accuracy or reliability.

3.3 Roles and responsibilities

GLOBAL MOUNTAIN GROUP LLC remains the contractual counterparty for the User. LLM providers operate as technological sub-suppliers, subject to applicable measures and conditions described in the Privacy Policy and, where relevant, in the DPA. The list (or categories) of relevant providers and the applicable transfer bases/safeguards, where applicable, are indicated in the updated privacy/DPA documents.

3.4 Routing and automated selection

To ensure continuity and quality of the Service, DashaMap may automatically select a provider or model based on technical and security criteria (e.g., availability, load, latency, policies, compatibility). The User accepts that provider selection may vary

over time without individual notice, subject to public updates to transparency and privacy documents.

3.5 The Company adopts reasonable internal criteria for selecting and maintaining providers/models on a technical-operational and risk-based basis, without this constituting any guarantee of accuracy, uniformity, or absence of errors in AI outputs.

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4. Technical Limits of AI Outputs: Errors, Inconsistencies, and “Hallucinations”

4.1 Probabilistic nature

AI outputs are generated by probability, not certainty. Even when an output appears “sensible,” it may contain errors, omissions, or invalid conclusions.

4.2 “Hallucinations” (AI hallucination clause)

AI may produce: factually incorrect statements; non-verifiable or inaccurate references; improper logical connections; internal contradictions; interpretations inconsistent with the data or deterministic calculations; an authoritative or persuasive tone without objective basis.

4.3 No promise of accuracy or fitness

To the extent permitted by applicable law, GLOBAL MOUNTAIN GROUP LLC does not warrant the accuracy, completeness, reliability, or fitness for a particular purpose of AI outputs. The user uses outputs at their own risk and discretion.

4.4 Verification and “common sense”

If an AI output appears to push toward important or irreversible decisions, the user must: stop using it as the sole source; seek external verification; consult licensed professionals if the matter is medical/psychological/legal/financial; treat the output as symbolic narration and not as instruction.

4.5 Ownership, license, and IP risk (IP Shield)

AI outputs may not be unique and may present similarities with existing content or with outputs generated for other users. DashaMap does not guarantee the absence of intellectual property (IP) infringement in outputs generated by the models; the user is solely responsible for verification and the legality of public reuse or distribution of outputs, including adopting checks regarding copyright, trademarks, image rights, trade secrets, and confidentiality.

4.6 Publication to third parties and user disclosure obligations

If the user reuses or publishes AI outputs to third parties or the public (including reports, social media, promotional materials, client deliverables), the user is responsible for indicating their artificial/AI-assisted origin and for complying with applicable transparency obligations in their jurisdiction, including any labeling or marking requirements.

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5. Scope of the Service and Prohibitions: No Professional Advice

5.1 Exclusion of medical and psychological advice (No Medical Device Clause)

DashaMap is not a medical device, is not a diagnostic service, is not therapy, and is not psychological emergency support. The software is not intended to be used for purposes falling within the definition of “medical device” under FDA (USA) or MDR (EU) regulations. In case of emergency, emotional crisis, or immediate risk, the user must contact emergency services or healthcare professionals.

5.2 Exclusion of legal advice

No AI output is legal advice. The user must consult qualified attorneys or legal advisors.

5.3 Exclusion of financial advice

No AI output constitutes investment or trading advice. The user must consult qualified professionals.

5.4 Prohibited use for high-impact decisions

The user undertakes not to use DashaMap and AI outputs for: healthcare or therapeutic decisions; investments or asset choices based solely on outputs; legal or contractual decisions; suitability assessments or scoring of third parties (employment, credit, insurance); automating processes with legal or equivalent impact.

5.5 Non-Impersonation and Anti-Deceptive Claims Clause

It is prohibited to use AI outputs to impersonate third parties (natural persons, brands, or entities), create statements falsely attributed to real persons, generate false reviews/testimonials, or create content suitable to mislead the public, violate others’ reputation, or constitute unfair, fraudulent, or deceptive practices.

5.6 No veterinary, child-development, educational, or welfare advice

Companion Soul and pet-related outputs are not veterinary advice, animal-health advice, diagnosis, treatment, emergency support, or a substitute for a veterinarian or qualified animal-care professional. Child Evolution Atlas, family, parent, and minor-related outputs are not pediatric, psychological, educational, welfare, safeguarding, legal-custody, or therapeutic advice and must not be used as the sole basis for decisions affecting a child or family member.

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6. Human-in-the-Loop: User Responsibility and No Automated "Decision Making"

6.1 No automated decision-making with legal effects

Content generated through DashaMap serves an informational/interpretive function. It is not intended to produce legal or equivalent effects.

6.2 User responsibility

All choices and actions remain under the user's sole responsibility. AI outputs are not directives, orders, or binding instructions.

6.3 No fiduciary relationship / no agency

Use of the Service does not create an agency or mandate relationship, partnership or joint venture, fiduciary relationship, doctor–patient or therapist–patient relationship, nor any obligation of result.

6.4 GDPR Art. 22 compliance (Automated Decision Making)

DashaMap does not carry out decisions based solely on automated processing (including profiling) producing legal effects or similarly significant impacts on the user within the meaning of GDPR Article 22. The Service always requires human intervention and interpretation by the user and is not designed to be used as a "decision engine" in high-impact contexts.

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7. Data and AI: Privacy-by-Design Principles (Coordinated with Privacy Policy and DPA)

7.1 Data minimization

DashaMap aims to use only necessary data (the “need-to-know” principle). Users are invited not to enter unnecessary sensitive data in prompts or notes.

7.2 Logging and telemetry

For security, stability, and technical audit purposes, DashaMap may record logs and technical metadata (e.g., timestamps, errors, security events, credit usage, anti-fraud signals). The types and retention of logs are described in the Privacy Policy.

7.3 Providers and international transfers

Use of AI and cloud providers may involve processing and international transfers. Legal bases, safeguards, and provider details are described in the Privacy Policy and, where relevant, the DPA.

7.4 Model training and data reuse

Whether data and prompts may be used by providers for improvement/training purposes depends on provider configurations and contracts. Where available and reasonable, DashaMap aims to select more protective configurations and reduce unnecessary reuse. Updated details are indicated in the Privacy Policy and/or the DPA.

7.5 User warranty regarding third-party data

The user represents and warrants that they hold all rights, consents, and lawful bases necessary to enter third-party personal data (e.g., family members, clients) into the Platform. It is prohibited to enter special categories of data (e.g., health data, sexual orientation, political opinions, religious beliefs) unless strictly necessary, legally lawful, and supported by an appropriate lawful basis, under the user’s full responsibility, and in compliance with Privacy/DPA/ToS.

7.6 If an AI output improperly suggests entering sensitive or unnecessary data, the user must ignore such suggestion; the Platform’s official fields, UI instructions, and applicable policies always prevail.

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8. Security and Protection Against Abuse (AI AUP + Anti-Scraping)

8.1 Prohibited abuse and AI manipulation

It is prohibited to: scrape/crawl/data mine the Service; reverse engineer prompts, models, or pipelines; use “Prompt Injection” or “Jailbreaking” techniques; attempt to bypass limits, credits, or paywalls; use AI for phishing, fraud, spam, social engineering; upload illegal content or content infringing third-party rights; attempt to extract confidential data or system secrets.

8.2 Protective measures

DashaMap may adopt measures such as rate limiting, access controls, IP blocks, bot detection, watermarking, anti-fraud systems, and security logs. In case of suspected abuse, GLOBAL MOUNTAIN GROUP LLC may suspend or terminate the account pursuant to the ToS, to the extent permitted by applicable law.

8.3 Labeling and marking of synthetic content

Where the Service generates or manipulates synthetic content (text, images, audio, or video), DashaMap may apply labels, watermarks (including in metadata), or transparency wording indicating artificial origin. The user undertakes not to remove, obscure, or alter such wording where required by Company policies or applicable rules.

8.4 Brand safety and truthfulness of information

The user undertakes not to use the Service in ways that may harm the reputation of GLOBAL MOUNTAIN GROUP LLC or third parties, or that may constitute disinformation, manipulation, or deceptive practices. The user remains responsible for public statements and claims based on AI outputs.

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9. Professional, Certified Astrologers, Partner/Dealer, White Label and Client Portal (Where Provided)

9.1 Availability “if and when enabled”

DashaMap may make professional features such as “White Label” and “Client Portal” available on certain plans or packages, including depending on regions or product phases.

9.2 Professional user responsibility

Where such functions are active, the professional user is responsible for: properly informing the end customer about the symbolic/edutainment nature of the Service and AI; not presenting outputs as medical/legal/financial advice; complying with

privacy and confidentiality; avoiding entry of unnecessary sensitive data; complying with licensing and report usage rules.

9.3 No delegation of responsibility

White label and client portal do not transfer clinical/legal/financial responsibilities to the Company and do not transform the Service into professional advice.

9.4 Certified Astrologers and independent professionals

Where Certified Astrologers, practitioner directories, application flows, profile pages, ranking, review, popularity, or visibility tools are enabled, any AI-assisted text remains subject to this AI Notice. Listed or applicant professionals remain independent from the Company unless expressly stated otherwise in a written agreement. DashaMap does not guarantee their availability, statements, results, quality of advice, or downstream professional conduct.

9.5 Partner/Dealer and referral/coupon tools

Where Partner/Dealer, referral, coupon, affiliate, or promotional tools are enabled, any AI-assisted descriptions or communications must remain truthful, non-deceptive, and consistent with the ToS, AUP, Partner/Dealer terms, and published offer terms. Referral status, coupon use, popularity, or commercial participation does not certify professional competence or guarantee outcomes.

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10. Fairness, Bias, and Proper Communication

10.1 Bias and stereotypes

AI models may reflect biases present in training data. Outputs may be culturally inappropriate, stereotyped, or overly assertive.

10.2 Persuasive language is not proof

A “convincing” output does not mean “correct.” The user is invited to interpret critically and contextualize.

10.3 Reports

If the user encounters potentially harmful, discriminatory, or manifestly incorrect outputs, they may report them to info@globalmountain.group indicating context and (if possible) screenshots or text.

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11. Incidents, Updates, Provider/Model Changes, and Failed Generation

11.1 Technical updates

DashaMap may update models, prompts, pipelines, or providers. This may change style, phrasing, tone, and narrative choices. This does not constitute a defect nor does it automatically entitle the user to refunds, except as required by mandatory law and any specific published policies.

11.2 Incidents and availability (SaaS + third parties + force majeure)

DashaMap is a SaaS service. 100% availability is not guaranteed. To the extent permitted by applicable law, the Company is not responsible for temporary service unavailability due to technical incidents, maintenance, third-party provider interruptions (e.g., gateway/LLM provider/cloud), cyberattacks, or force majeure events. The Company will adopt reasonable containment and restoration measures.

11.3 Model evolution (Model Drift)

The user acknowledges that AI providers may change model response logic without notice. The Company does not guarantee stability over time of “interpretive logic” or output style.

11.4 Safety filters and right to refuse (Right to Refuse)

DashaMap applies safety filters and reserves the right to refuse, limit, truncate, or stop output generation where prompts violate the law, third-party rights, public decency, or internal security policies, to the extent permitted by applicable law. Blocking/suspension/termination measures are applied pursuant to the ToS and AUP.

11.5 The Company may apply immediate technical containment measures (including rerouting, limitations, or selective deactivations) prior to formal documentation updates, where necessary for security, compliance, or operational continuity.

11.6 Failed AI generation or non-delivery

Where an AI-assisted task, report, PDF, one-shot product, or credit-based generation fails technically and the requested digital output is not delivered, consumption, retry, credit restoration, or refund handling is governed by the Refund / Billing / Subscription / Credits Policy and applicable checkout disclosures. The operational principle is that a paid or credit-consuming delivery should not be treated as finally consumed when the underlying service was not actually delivered, subject to abuse prevention, logs, and mandatory law.

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12. “Closing” Legal Provisions

12.1 Severability

If any part of this AI Notice is deemed invalid or unenforceable, the remaining provisions remain valid.

12.2 Governing law and venue

This AI Notice is governed by the laws of the State of Wyoming, USA, without prejudice to non-derogable rights of EEA consumers or other applicable mandatory rules. Competent venue as set forth in the ToS, without prejudice to non-derogable rights.

12.3 Controlling language / Controlling version

This English version is the controlling and legally binding version of this AI Notice, unless a different controlling version is expressly designated in a signed written agreement with the Company. Any translations, including Italian or any other language, are provided for convenience only. In the event of inconsistency, ambiguity, or conflict between language versions, the English controlling version prevails, subject always to non-waivable law.

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13. Minors and Age-Gating

The Service is not intended for minors under 13 years of age or the minimum age required by applicable local law, whichever threshold is higher. Use of the platform by minors, where permitted by applicable law and by the Service configuration, must occur only under the supervision and responsibility of a parent or legal guardian who accepts the applicable terms and warrants compliance with local laws and Service policies. Features involving children or family members remain reflective and symbolic only and must not be used as professional, medical, psychological, educational, safeguarding, or welfare advice.

Contacts

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Regulatory references (informational, not part of this document):
AI Act – transparency obligations (Art. 50). (artificialintelligenceact.eu)
GDPR – decisions based solely on automated processing (Art. 22). (gdpr-info.eu)
Consumer-protection principles regarding deceptive AI-related claims (US context). (ftc.gov)

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ANNEXES SECTION (INTEGRAL PART) — DASHAMAP

Annexes A through H form an integral part of this “AI Transparency & Compliance Notice” (the “AI Notice”) and constitute its technical-operational specification.

The Annexes may be updated for technical, security, service continuity, and/or regulatory compliance reasons. Each update follows the traceability set forth in Annex G (Changelog & Versioning).

In the event of divergences between the Annexes and the ToS/Privacy/DPA: the hierarchy defined in this AI Notice applies, without prejudice to the non-derogable rights of the consumer user and applicable mandatory rules.

Availability note (transparency): Annexes A–H are intended for standard publication (footer). Annexes I, J, and K form part of the Enterprise Pack and constitute an integral part of this AI Notice exclusively when attached, referenced, or incorporated by reference in an enterprise contract, DPA, commercial order, or other written documentation of the Company. In the absence of such attachment or express reference, Annexes I, J, and K are informational upon request and are not deemed automatically included in the standard footer publication.

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ANNEX A

TECHNICAL-OPERATIONAL FACTSHEET OF AI FUNCTIONS

(MODEL & SYSTEM FACTSHEET)

A.1 Stated Purpose (Purpose Limitation)

DashaMap's AI functions are designed exclusively to produce interpretive, descriptive, and narrative content within a symbolic/edutainment scope. AI is used for:
• textual interpretation (symbolic explanation of cycles/windows/themes)
• reformulation and summarization (summaries, "Whispers," micro-copy, clarifications)
• text structuring (reports, sections, headings, callouts)
• generation of supporting editorial content (e.g., "how to read the map," FAQs, guidance texts)

The following are expressly excluded: medical/psychological diagnosis, legal/financial advice, suitability assessments, scoring of persons, automated decisions with legal or equivalent effects, and any high-impact use.

A.2 Functional Scope (Feature Map)

AI functions may be invoked in areas such as:
• Oracolo / "Oracle" (interpretive chat);
• My Path explanations, timeline/cycle explanations, and "reading" text;
• Sinfonia summaries and relationship-field narratives, where enabled;
• Companion Soul and pet-related symbolic descriptions, where enabled;
• Child Evolution Atlas and family/parent explanatory text, where enabled;
• "Whispers," notifications, or micro-copy, if active;
• session/notebook mode, if active, to transform notes into structured text;
• one-shot digital reports, gift-recipient experiences, report drafts, and PDF exports, depending on plan, product, and credits;
• Certified Astrologers application/profile/support text, Partner/Dealer surfaces, and similar professional/commercial features, where enabled.

A.3 Types of Inputs Processed by AI (Data Categories)

Depending on the function, AI may receive:

1. Explicit user input: prompts, questions, notes, written context.
2. Minimum necessary context data: language/locale, style preferences, plan settings (limits/credits), session configurations.
3. Relevant "map" data (if entered by the user and required by the function): birth parameters (date/time/place) and derived deterministic results (e.g., current cycle, windows, timelines, indicators).

4. Technical metadata: timestamp, session identifier, profile ID (pseudonymized), anti-abuse/anti-bot signals.

User note (prompt hygiene): it is prohibited and discouraged to enter unnecessary sensitive data in prompts (e.g., clinical details, document numbers, banking data, credentials, business secrets). If the user enters such data, they do so under their sole responsibility.

Note regarding minors: entering data relating to minors is discouraged except where strictly necessary and in compliance with applicable law, under the responsibility of the parent/guardian and the user who enters such data.

A.4 Outputs Produced (Output Categories)

AI may produce:
• interpretive text (symbolic reading);
• explanatory text (how to read / what it means);
• reflective suggestions (guiding questions, perspectives, alternatives);
• summaries and structures (bullets, sections, headings);
• report text, PDF-ready narrative text, gift-recipient explanatory text, and one-shot product text, where enabled;
• non-technical notices (e.g., “you may wish to verify...”);
• professional/commercial feature text, such as white-label, Certified Astrologers, Partner/Dealer, or referral/coupon wording, where enabled and subject to the applicable terms.

Outputs are not “truth,” are not “certifications,” and are not “guarantees of result.”

A.5 Logical Architecture (Separation of Calculation vs AI)

DashaMap applies a conceptual separation:
• Deterministic engines: perform calculations, timelines, rules, and numerical/chronological structures (where present).
• AI: produces exclusively interpretive and descriptive text, using deterministic results and/or user text as a basis.

This separation is intended to prevent AI from “inventing calculations” or presenting them as deterministic. If an output includes numbers/dates, it remains possible that AI has reported them incorrectly: the user shall treat them with caution and verify them.

A.6 Inherent Limitations and Risks (Technical Limitations)

The user acknowledges that AI may:
• produce “hallucinations” (incorrect or invented information)

• create improper logical connections
• use a persuasive/authoritative tone without objective basis
• reflect cultural or linguistic bias
• oversimplify complex contexts
• fail to capture real emotional and psychological nuances
• lack “direct” knowledge of the user’s reality

A.7 Mitigation Measures (Safety & Quality Controls)

DashaMap may implement reasonable measures (technical and organizational), including:
• prompt and template rules that limit overly assertive claims
• disallow rules/blocks for prohibited or high-risk requests (e.g., medical/legal/finance)
• safety filters and conservative responses where necessary
• rate limiting, anti-bot and anti-abuse/anti-scraping controls
• technical logging and anomaly monitoring (security and reliability)
• regression testing on prompts/known cases to reduce undesired behaviors
• pipeline, provider, and parameter updates to improve stability and reduce risks

A.8 Use of Data for “Training” and Improvement (Precautionary Principle)

Any reuse of prompts/outputs for improvement or training depends on providers and the adopted technical configurations. DashaMap aims to select more protective configurations and minimize unnecessary reuse, compatible with technical and contractual constraints. Updated operational details are indicated in the Privacy Policy and/or the DPA.

A.9 Retention — Principles and Rationale

Retention of data related to AI functions follows: minimization, purpose limitation, security, and proportionate retention. In general (indicative ranges, subject to change for security/compliance and described in detail in the Privacy/DPA):

1. “Product” content (e.g., user notes, saved reports, vault, exports): retained to enable the function until deletion by the user, account closure, or according to product/plan settings.
2. Technical, anti-abuse, and anti-fraud logs: typically retained for proportionate periods (e.g., 30–180 days), extendable in case of incidents, disputes, fraud prevention, or legal obligations.

3. “Transient” prompts and outputs: where possible treated as ephemeral; may be retained for a limited period (e.g., 0–30 days) for debugging/security/quality, subject to provider constraints or incident-response needs.
4. Support tickets and reports: retained proportionately for request handling and audit (e.g., up to 12 months), subject to legal obligations or disputes.

Applicable and updated specifications shall prevail as set forth in the Privacy Policy/DPA.

A.10 Access and Internal Controls (Need-to-Know)

Access to data related to AI functions is limited to authorized personnel and only where necessary for: technical support, security, abuse prevention, service continuity. Where possible, the following are favored: pseudonymization, minimization, traceable access, and authorization controls.

A.11 Reports and Corrections (Controlled Feedback Loop)

If the user encounters an output that is manifestly incorrect, potentially harmful, or inappropriate, the user may report it to info@globalmountain.group including: language, site section, date/time, and (if possible) text or screenshot.

Note: do not send banking data, credentials, documents, unnecessary health details, or business secrets in the ticket. Reporting does not guarantee immediate correction nor any obligation of result, but enables improvement and quality-control measures.

A.12 Final Non-Reliance Statement (Non-Reliance)

AI outputs are tools for symbolic edutainment reflection. The user agrees that they must not be used as the sole basis for important, irreversible, or high-impact decisions.

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ANNEX B

MULTI-PROVIDER & ROUTING POLICY

(INCLUDING OPENROUTER)

B.1 Why Multi-Provider Exists

DashaMap may use multiple language model providers and/or technical gateways/aggregators to ensure resilience, service continuity, linguistic compatibility, architectural flexibility, load management, operational security, and economic sustainability of the Service.

B.2 What This Means for the User

The user accepts that use of a multi-provider supply chain may result in differences among outputs in terms of:
• style;
• tone;
• level of detail;
• text structure;
• summarization/verbosity;
• linguistic formulation.

Such differences do not, in and of themselves, constitute a Service defect, nor do they imply greater/lesser truthfulness, accuracy, or reliability.

B.3 Technical Selection Criteria (Routing Criteria)

The Platform may select a provider/model based on technical and organizational criteria, including by way of example:
• provider availability and health status (uptime, errors, timeouts);
• latency and performance;
• required language/locale;
• request complexity and technical compatibility;
• security policies and filters;
• capacity constraints, costs, and Service sustainability;
• operational continuity and risk containment needs;
• privacy and data-protection configurations available at the provider, where relevant.

B.3-bis Provider Selection Diligence (Provider Selection Diligence)

GLOBAL MOUNTAIN GROUP LLC adopts a reasonable and proportionate approach to selection, activation, maintenance, and replacement of AI providers, taking into account the purpose of the Service (symbolic edutainment), known risks, operational stability, technical compatibility, and available security measures.

The Company may internally define and update minimum technical-operational criteria for admitting or maintaining providers/models within the Service pipeline

(for example, internal tests, regression checks, qualitative reviews, security checks, policy consistency). Such criteria:
• are internal and may change over time;
• do not constitute any promise of result to the user;
• do not constitute any certification, warranty, or SLA;
• do not grant the user any right to a specific provider or to any determined quality threshold.

B.3-ter Internal Quality Baseline (No Warranty / No SLA)

The Company may use a reasonable internal quality baseline for governance, quality control, and risk reduction purposes (including checks on excessive claims, prohibited uses, improperly assertive tone, and general consistency with the edutainment purpose).

Such baseline is solely internal and does not constitute:
• a warranty of accuracy;
• a warranty of uniformity across providers;
• a warranty of absence of errors/hallucinations;
• a contractual undertaking to maintain a certain quality level constant over time;
• a warranty of model/version stability.

B.3-quater Provider/Model Replacement and Operational Duty of Care

The Company may replace providers, models, or routing without individual notice, for technical, security, compliance, quality, operational continuity, or business continuity reasons.

Replacement does not constitute breach, subject to applicable mandatory rules, and does not automatically entitle the user to refunds or compensation.

Where reasonably practicable, the Company aims to avoid configurations materially incompatible with the purpose of the Service or with internally adopted security/policy controls. It remains understood that:
• AI remains probabilistic;
• outputs may contain errors;
• there is no obligation of equivalence among providers.

B.4 Failover and Service Continuity

In case of provider unavailability, degradation, or associated risk, a request may be routed to an alternative provider. The resulting output may differ substantially or

formally from what would have been generated by the original provider. Failover does not guarantee output identity.

B.4-bis Kill Switch, Quarantine, and Provider De-Listing

For security, compliance, reliability, incident response, or risk containment reasons, the Company may:
• temporarily suspend a provider/model;
• route traffic “in quarantine” to alternative providers;
• reduce or limit use of specific AI functions;
• remove (de-list) a provider/model from the pipeline.

Such measures may be adopted with or without individual notice and do not constitute an admission of defect, fault, or liability.

B.5 Gateways/Aggregators (e.g., OpenRouter)

The Company may use gateways or technical aggregators to route requests to third-party models. In such cases, requests may transit through the gateway and selection of the final model may depend on configured technical and routing criteria.

GLOBAL MOUNTAIN GROUP LLC remains the contractual counterparty for the DashaMap Service vis-à-vis the user. Providers/gateways form part of the technical supply chain and operate as sub-suppliers or technology providers pursuant to the applicable Privacy/DPA documentation.

B.5-bis No Direct User–Provider Relationship / No Agency

Use of third-party providers or gateways within the Service does not create:
• a direct contractual relationship between the user and the AI provider;
• an agency or mandate relationship between the user and the provider;
• direct provider liability to the user for the DashaMap Service, except as may be imposed by applicable mandatory rules.

B.6 No Promise of Fixed Provider / Model Lock

Unless an expressly provided option applies (e.g., an enterprise feature allowing model/provider selection), DashaMap does not guarantee a fixed provider, a specific model, or an unchanged version over time.

B.6-bis No Obligation of Real-Time Technical Disclosure

For security, abuse prevention, routing integrity, operational stability, or pipeline protection reasons, the Company is not required to disclose in real time:

• the specific provider;
• the exact model version;
• the routing configuration;
• technical parameters or internal selection criteria,
except as required by mandatory law, written enterprise agreements, or published policies.

B.7 Separation of Responsibilities and No Agency

The user contracts with GLOBAL MOUNTAIN GROUP LLC for the DashaMap Service. Use of third-party providers does not transfer or reduce the user's responsibilities under the ToS, Disclaimer, AUP, Privacy, and this AI Notice.

B.8 Note on Outputs and Compliance

Regardless of the provider used, outputs remain:
• interpretive and symbolic;
• non-scientific;
• not medical/psychological/legal/financial advice;
• not suitable for high-impact decisions;
• potentially subject to errors, inconsistencies, or hallucinations.

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ANNEX C

AI RISK REGISTER + MITIGATIONS (PUBLIC SUMMARY)

This Annex is a public summary of the main risks and mitigations. The Company may maintain a more detailed internal version (owner, scoring, evidence, review dates) for governance and audit.

C.1 Risk: hallucinations and false references

Description: AI may invent details, dates, causes, correlations.
Impact: incorrect decisions, user disappointment, complaints.
Mitigations: conservative templates, non-reliance notices, claim limitations, feedback and monitoring.

C.2 Risk: overly assertive language ("tone risk")

Description: authoritative tone that appears as "certainty."
Impact: improper reliance.

Mitigations: precautionary style rules, “reflection tool” reminders, invitation to consult professionals where relevant.

C.3 Risk: cultural bias and stereotypes

Description: stereotyped or culturally inappropriate outputs.
Impact: reputational harm, complaints.
Mitigations: editorial guidelines, filters, reporting channel, monitoring and improvements.

C.4 Risk: prompt injection / manipulation

Description: attempts to bypass limits or extract system information.
Impact: security incidents, leakage.
Mitigations: anti-injection filters, rate limits, no secrets in prompts, logging and blocks.

C.5 Risk: inadvertent data leakage

Description: entering sensitive data in prompts or notes.
Impact: privacy and compliance risk.
Mitigations: notices and policies, minimization, prompt hygiene, controls.

C.6 Risk: improper use for high-impact decisions

Description: use for legal/health/financial choices.
Impact: harm and litigation.
Mitigations: strong disclaimer, AUP, blocks on prohibited requests, precautionary language.

C.7 Risk: psychological dependency or emotional crisis

Description: vulnerable user uses outputs as absolute guidance.
Impact: psychological harm, safety risk.
Mitigations: non-reliance, invitation to professionals, refusal of dangerous content where detected.

C.8 Risk: inconsistencies between deterministic calculation and AI output

Description: AI misreports data/results.
Impact: confusion and complaints.
Mitigations: provide AI with “clean” results, formatting, “verify” reminders.

C.9 Risk: volume abuse (spam, scraping)

Description: massive use to extract datasets.
Impact: costs, service degradation.
Mitigations: credits, rate limiting, anti-bot, termination, watermarking.

C.10 Risk: output differences due to multi-provider routing

Description: different outputs due to different provider.
Impact: perception of “inconsistency.”
Mitigations: transparent communication (Annex B), consistent prompt design, FAQs.

C.11 Risk: non-originality and IP/copyright risk

Description: outputs similar to existing content or other users’ outputs.
Impact: IP disputes, takedown requests, reputational harm.
Mitigations: IP Shield clause, user responsibility for reuse, best-practice verification prior to publication.

C.12 Risk: provider policy changes/model withdrawal (supply-chain)

Description: provider changes policy or withdraws a model.
Impact: output changes, availability or filters.
Mitigations: multi-provider, fallback, communications and changelog.

C.13 Risk: incidents or downtime at a third-party provider

Description: disruptions or incidents on third-party infrastructure.
Impact: interruptions, performance degradation.
Mitigations: failover, resilience, monitoring, communications, incident response.

C.14 Risk: failed generation or incomplete digital delivery

Description: AI, PDF, report, one-shot, or credit-based generation may fail, timeout, or return incomplete output.
Impact: user dissatisfaction, billing disputes, perceived loss of credits.
Mitigations: transactional logging, retry handling, credit restoration or refund routing where required by the Refund / Billing / Subscription / Credits Policy, and abuse-prevention controls.

C.15 Risk: professional or referral-context overclaiming

Description: Certified Astrologers, professional users, Partners/Dealers, or referral/coupon participants may overstate AI outputs, platform status, popularity, or commercial affiliation.
Impact: misleading communications, compliance risk, reputational harm.
Mitigations: ToS/AUP/Partner terms, profile moderation, disclosure requirements, suspension/removal rights, and user reporting.

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ANNEX D

AI AUP

(ACCEPTABLE USE POLICY FOR AI FUNCTIONS)

D.1 Golden Rule

DashaMap's AI functions are tools for symbolic edutainment reflection. They must not be used as a decision engine for high-impact decisions or as a substitute for human/professional judgment.

D.2 Prohibited Uses

It is prohibited to use DashaMap and/or AI functions for:
• medical/psychological diagnosis or advice, direct or indirect;
• legal advice or interpretation of laws/regulations as a professional opinion;
• financial advice, trading, investments, or asset management;
• suitability assessments/scoring of third parties (employment, credit, insurance, essential services);
• illegal content, threats, hate, harassment, discrimination, violence;
• self-harm or promotion of dangerous behavior;
• illegal sexual content or any content involving minors;
• phishing, fraud, spam, social engineering;
• scraping, crawling, data mining, reverse engineering;
• bypassing limits, paywalls, credits, rate limits, or security controls;
• extraction of confidential data or system secrets;
• impersonation, false testimonials, false reviews, deceptive claims.

D.3 Prompt Hygiene (What NOT to Enter)

The user must not enter, except where strictly necessary and supported by a valid lawful basis, unnecessary or high-risk data, including:
• access credentials;
• card numbers or banking data;
• complete identification documents;

• unnecessary clinical/health details;
• unnecessary sensitive data/special categories of data;
• trade secrets or third-party confidential information.

D.3-bis Anti-Nudging / Improper AI Prompts (Sensitive Data Override Clause)

The user acknowledges and agrees that, due to intrinsic limitations of AI models, an output may occasionally contain questions, suggestions, or wording that improperly invites sharing sensitive or unnecessary information (for example health, psychological, financial, judicial details, or other data exceeding what is necessary for the requested function).

In such cases:
• the user must ignore such invitations;
• the user must not enter sensitive/unnecessary data merely because it is requested or suggested by AI;
• the Platform's mandatory UI fields, official Platform instructions, the Privacy Policy, the DPA (where applicable), the ToS, and this AI Notice shall always prevail.

Any AI-generated invitation to share excessive data does not constitute:
• authorization by the Company to process such data;
• a modification of applicable policies;
• any obligation for the user to provide data;
• proof that the data is necessary to provide the Service.

D.3-ter User Responsibility for Voluntarily Entered Excess Data

If the user voluntarily enters sensitive, excessive, or unnecessary data in prompts, notes, or other textual fields, they do so under their sole responsibility, without prejudice to the Privacy Policy and, where applicable, the DPA. The Company does not encourage nor require such entry for ordinary use of AI functions.

D.3-quater No Obligation to Detect or Block All Sensitive Data Entered

The Company may implement filters, notices, or controls to reduce entry of unnecessary data, but does not warrant detection or blocking of all sensitive data or excessive information entered by the user. Lack of blocking does not equate to authorization, lawfulness, or appropriateness of such entry.

D.4 Professional Use (White Label / Client Portal)

If the user uses DashaMap professionally or toward end customers, including as a Certified Astrologer, practitioner, consultant, Partner/Dealer, referral participant, business

account, or white-label/client-portal user, the user must:
• properly inform the customer of the symbolic/edutainment nature of the Service;
• disclose that parts of the content may be AI-assisted/generated, where applicable;
• not present outputs as certified professional advice, guaranteed results, state certification, medical/legal/financial advice, veterinary advice, child-development advice, or any other regulated service;
• comply with privacy, confidentiality, lawful-basis, platform, referral, and offer-specific obligations;
• avoid unnecessary sensitive data;
• comply with licensing and usage rules for reports/outputs.

D.4-bis Prompt Hygiene Toward End Customers (Professional User Safeguard)

The professional user is responsible for configuring their processes and communications toward the end customer, including clear instructions not to share sensitive/unnecessary data in textual fields.

The professional user undertakes not to design workflows, forms, onboarding, or custom prompts that nudge the end customer into providing data exceeding the purpose of the Service.

D.4-ter Precedence of Official Instructions and Structured Fields

For minimization purposes, the structured information required by the Platform's official fields (e.g., basic function parameters) prevails over any broad or non-specific textual requests formulated by AI. The user shall follow the official UI/documentation instructions.

D.5 Enforcement (Graduated Measures)

Violations of this Annex and/or connected policies may result, to the extent permitted by applicable law, in:
• warnings;
• temporary limitations;
• enhanced rate limiting;
• suspension of specific functions;
• account suspension;
• termination;
• any further actions necessary to protect the Platform, users, or compliance.

D.5-bis Immediate Containment Measures

Where there is a concrete risk to security, compliance, system integrity, fraud prevention, or third-party rights, the Company may adopt immediate measures

(including without notice), including limitations, blocks, or interruption of AI generation. Such measures are containment measures and do not constitute an admission of liability.

D.5-ter No General Monitoring Obligation / No Waiver

The Company may adopt reasonable abuse-prevention measures, but does not assume a general obligation to monitor all content or prompts and does not warrant interception of every unlawful or improper use. Failure to intervene in a specific case does not constitute a waiver of the Company's rights nor approval of the conduct.

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ANNEX E

GDPR / AI ACT ALIGNMENT

("PRACTICAL" COMPLIANCE STATEMENTS)

E.1 GDPR — Art. 22 (Automated decisions)

DashaMap's AI outputs are not intended to produce automated decisions with legal effects or similarly significant effects. DashaMap does not perform scoring or profiling for legal/credit/employment purposes. The user acknowledges that outputs are informational/interpretive.

E.2 User transparency (disclosure)

DashaMap informs the user that:
• AI may make errors/hallucinations;
• the Service is symbolic edutainment;
• outputs do not replace professionals;
• multiple providers may be used and routing may vary;
• where applicable, synthetic content may be labeled/watermarked;
• DashaMap does not use emotion recognition or biometric categorisation for purposes of the Service.

E.3 Privacy requests (DSAR) and contact

Privacy requests (access, erasure, rectification, portability, objection) follow the Privacy Policy and, where relevant, the DPA. Contact channel: info@globalmountain.group

E.4 Governance and updates

In the event of future evolution toward more sensitive functionalities, DashaMap may update documents, controls, and measures, with traceability (Annex G) and communications where required.

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ANNEX F

WHITE LABEL / CLIENT PORTAL (PLANNED FEATURES)

RESPONSIBILITIES AND LIMITS

F.1 What "Planned" Means

Features that may be made available in the future or only in certain plans/areas. It does not imply universal or immediate availability.

F.2 Roles

• GLOBAL MOUNTAIN GROUP LLC: provider of the DashaMap service and technical platform
• Professional user: the party using DashaMap with end customers
• End customer: recipient of reports/portal

F.3 Professional user responsibilities

The professional user shall:
• present correctly the edutainment and symbolic nature;
• avoid claims of scientific validity, certainty, or guarantees of result;
• where delivering reports or content, indicate that parts may be AI-assisted/generated where applicable;
• obtain consents and provide privacy notice if collecting third-party data;
• avoid unnecessary sensitive data and comply with confidentiality.

F.4 No agency

White label and portal do not create an agency relationship between the Company and the professional user, nor any delegation of responsibility toward end customers.

F.5 Sharing and links

Where tools such as shareable links are available:
• links may be ephemeral and subject to expiry/access controls;
• distribution and custody of the link are the responsibility of the professional user;
• mass publication or unauthorized distribution is prohibited.

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ANNEX G

CHANGELOG & VERSIONING

(TRACEABILITY)

G.1 Version, date, and effective date

Each update may indicate: “Version,” “Last Updated,” and “Effective Date.” Continued use of the Service after the effective date constitutes acceptance, without prejudice to non-derogable rights and any mandatory notice/acceptance mechanism required by applicable law.

G.2 Types of possible changes

• change/addition of AI providers;
• modification of routing or selection criteria;
• introduction of new features (e.g., client portal);
• update of security measures;
• update of policies and procedures.

G.3 Version archive

The Company may maintain an archive of prior versions or a summary of key changes, for transparency and traceability.

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ANNEX H

SUPPORT PROCEDURE, REPORTS, AND COMPLAINTS

(AI + COMPLIANCE)

H.1 Official channel

Email: info@globalmountain.group

H.2 Standard subject lines (rapid triage)

To accelerate handling and compliance, use one of the following subject lines:
• “AI NOTICE – Output report”
• “SECURITY – Abuse/Scraping/Incident”
• “PRIVACY – Data Subject Request”

H.3 Minimum content of an AI report

Provide, if possible:
• language and site section;
• date/time;
• output text or screenshot;
• description of the issue (error, bias, inappropriate content, inconsistency).

H.4 Limits and timing

Reports are handled with reasonable priority. Submission does not guarantee any specific outcome nor create an obligation of result. In the event of privacy/security incidents, the procedures set forth in the Privacy Policy and DPA apply, where relevant.

H.5 “Do not send sensitive data” note

Do not send in the ticket credentials, banking data, documents, unnecessary health details, or business secrets.
